



2023 Annual Impact Report

Housing is a human right.

Through our three program areas, emergency shelter, permanent supportive housing (PSH), and street outreach, Shelter of Flint helps empower individuals experiencing homelessness to work toward the goal of a home of their own. Here's the progress we made in 2023.

BY THE NUMBERS

810

Total clients served, including 220 children

22,156

Nights of emergency shelter provided to families

372

Clients helped by our street outreach team

39,838

Meals served to shelter residents

204

Individuals housed through PSH, including 95 children

4,881

Calls for help answered by shelter staff

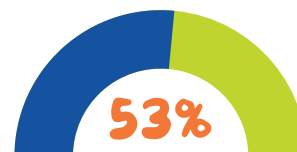
SMALL RESIDENTS, BIG IMPACT

5

Pets, four dogs and one cat, who were able to stay with their families in our emergency shelter

1

Baby welcomed into the world by a family residing in our emergency shelter



Of the 234 individuals who stayed in our emergency shelter, 125 were children.



Our emergency shelter clients have a positive destination rate of 59.42%; the state average is 20.5%

DOLLAR DATA

\$768,359*

Over 3/4 of \$1 million spent on behalf of clients for rent, security deposits, utilities, medical care, and transportation.

\$150,649*

Over \$100,000 spent on food costs for shelter residents



Safe housing, independence, and stability.

*Preliminary unaudited figures



2023 Personal Impact Report

People are our purpose.

Shelter of Flint is more than just a stepping stone to housing. Our dedicated team members are a lifeline to individuals in need. Those individuals, our clients, are why we do this work. Below are just a few stories of our shared success.

LOVELL'S STORY

Lovell, a PATH client for several years, suffered a severe traumatic brain injury, leaving him disabled and battling substance abuse. While staying at an abandoned hotel Lovell was assaulted, triggering a prolonged hospitalization that became a turning point in his journey toward sobriety. Despite setbacks, PATH maintained contact and secured his placement on the Section 8 housing list, while our team's intervention ensured he received SSI benefits. Transitioning from homelessness to stable housing marked a remarkable transformation, aided by PATH's dedicated efforts and community support from programs like HEART, which provided furniture for his new home. Today, Lovell serves as a testament to resilience after a decade of chronic homelessness.

Michelle came to our emergency shelter in 2023 as a returning client with four children, one of whom is on the autism spectrum. She was employed and worked daily while still participating in her children's activities and caring for a special needs child. Michelle was able to obtain a Section 8 voucher and she and her children moved out of the shelter into a newly remodeled four-bedroom home. Her landlord was so impressed with her hard work and dedication that they helped her with move-in costs and household items to get her started, and even made a donation to Shelter of Flint.

MICHELLE'S STORY

BRIAN'S STORY

Brian found housing through our PATH and permanent supportive housing programs, but he faced many obstacles in accessing medical care for his traumatic brain injury. Without a state-issued ID, he was frequently refused necessary appointments. Months of navigating name changes due to his adoption history made obtaining his birth certificate a challenge. Brian also did not have access to a phone, making the process all the more difficult. With the help of our PATH team, Brian has been able to overcome these barriers and obtain his ID and phone, gaining newfound independence and empowerment.

